

# DIGITAL READINESS COMPETENCES DICTIONARY

## COMPETENCE 10



### STRATEGIC PROBLEM-SOLVING

solving problems  
creatively and  
balancing the needs  
of all stakeholders



#### INTERMEDIATE

##### KNOWLEDGE

- Define creative problem-solving.
- Identify the 4 core principles of creative problem-solving.
- Identify key business stakeholders.

##### SKILLS

- Utilise brainstorming techniques to address problems at work.
- Create mind maps to organise your own thought pattern.
- Survey stakeholders to address their needs.

##### COMPETENCES

- Show creativity and enthusiasm about new approaches to problem-solving.
- Demonstrate a positive attitude at work.

#### LEVEL

#### ADVANCED

##### KNOWLEDGE

- Identify strategies to solve problems at work creatively.
- Elaborate on the 4 core principles of creative problem-solving.
- Assess the needs of key business stakeholders.

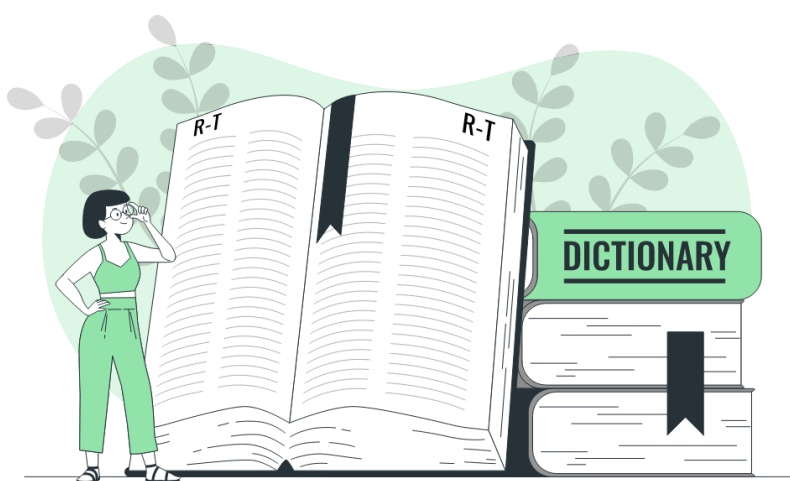
##### SKILLS

- Create opportunities for peers and employees to brainstorm about solutions to problems at work.
- Make use of design thinking strategies to solve problems creatively.
- Improve business relations with stakeholders with an effective networking strategy.

##### COMPETENCES

- Suggest new strategies of creative problem-solving to peers.
- Influence others to show a positive attitude at work.

Find out more: <https://women-get-ready.erasmus.site/>



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